

## Un-Pairing Your iOS Mobile Device to the Workstation

**Note:** This is only required if you are trying to *re-pair* an existing device.

### On the Mobile Device

**Remove** the Bluetooth pairing from the **Entrust app**

- a. On your mobile device, **“Open”** Entrust SC App
- b. Select the **“Settings Icon”** at the bottom of the screen
- c. Under Bluetooth Devices select your **“Workstation”** from the list
- d. Select **“Delete”** Device
- e. Select **“Yes”** to confirm
- f. **Close** the **Entrust SC** app

**Remove** the computer name from iOS Bluetooth section

- a. On the **Home screen**
- b. Select **“Settings”**, then select **“Bluetooth”**
- c. **Select** the **“i”** to the right of the computer name
- d. Select **“Forget This Device”**
- e. Return to the **Home screen**

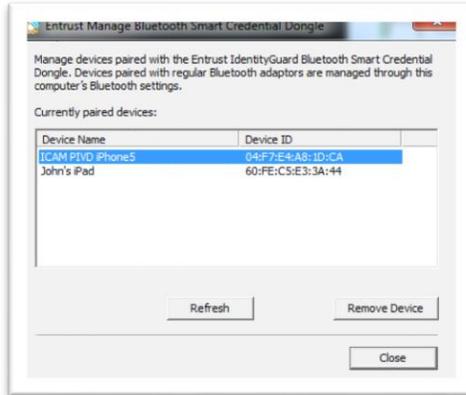
### On the Workstation

**Remove** the pairing from the **Entrust Bluetooth manager** on the computer

- a. Open the **“Entrust Manage Bluetooth Smart Credential Dongle program”** on the computer
- b. Select the **“Device Name”** in the Currently Paired Devices window
- c. Select **“Remove Device”**. The device name will be removed from the ‘Currently Paired Devices’ list. Refresh if needed

- d. Select “Close” to close the “Entrust Bluetooth manager program”. The removal of the Bluetooth pairing between the mobile device and the computer is complete

*Figure 1: Entrust Manager Bluetooth Manager*



**Note:** The device name is the name of the mobile device, not the friendly name associated with the MobileLinc credential